

CONTRACTS REGISTER

Government Information (Public Access) Act 2009 - Class 1 Contract

Microsoft Enterprise Services Work Order

Name and address of the private sector contractor:

Microsoft Pty Ltd (20 0052 589 460) (the 'Consultant')
1 Epping Road, North Ryde, New South Wales 2113

Details of any related company that may be involved in carrying out the contractual obligations:

Data #3Limited
Level 1, 11 Mounts Bay Road
Perth, WA, 6000

Date the contract became effective: 25 March 2021

Duration of the contract: 12 Months, from 25 March 2021 to 24 March 2022

Particulars of the project or goods or services to be provided under the contract:

Microsoft Enterprise services delivered, including on-demand assessment, set-up, configuration, and education, as well as an online support portal and performance advisory. (the 'Services').

Estimated amount payable to the contractor: \$181,377.00

Description of any allowable variations to that amount:

The allowable variations to this amount are:

Adjustment to fees made by Microsoft if there are changes to the Microsoft Support Services ordered.

If Customer's usage is higher than either its Monetary Commitment under the Fully Prepaid Option or its Allocated Annual Commitment under the Annually Prepaid Option, such excess will be invoiced at Consumption Rates to Customer (or its reseller) at the end of each Enrolment month.

Any renegotiation provisions:

There are no renegotiation provisions under this agreement.

Method of seeking proposals and criteria for assessment, if appropriate:

Microsoft was selected to provide the Services because:

- It satisfied mandatory agency requirements under the NSW government ICT services scheme;
- It is a registered supplier under the NSW Government Procure IT Framework, see <https://procurepoint.nsw.gov.au/before-you-supply/ict-contract-templates/procure-it-framework> ;
- Its known experience and capabilities, reputation and performance record in the market (including previous experience with TCorp); and
- Understanding of TCorp's technology infrastructure environment and business.

Method of tendering and criteria for assessment, if appropriate: Not Applicable.

Any provisions for payment to the contractor for operational or maintenance services:

Part 1. Support and Service fees outline the services included under this Work Order. This includes problem resolution, delivery management, reactive contacts and support advisors and webcasts as needed. These services will be provided for the duration of the contract.

Ongoing monitoring and maintenance provisions have been written into the contract terms, and will be provided for the duration of the contract.

Note: The agreement owner has completed a supply chain risk assessment, which has been reviewed and accepted by Risk Management